

Jed Norden

Senior Vice President, Human Resources



Jed Norden was named senior vice president of human resources for The ServiceMaster Company in June, 2008. He is responsible for overseeing the company-wide human resources function, which includes strategic human capital planning, development and administration of company policies and procedures, establishment and protection of the company culture, and overall associate satisfaction and associate development.

Most recently, Norden served as executive vice president and chief administrative officer of Retail Ventures, Inc., a \$3 billion holding company that oversees popular retail brands such as DSW, Filene's Basement and Value City Department Stores. He has spent close to 25 years in HR and other business leadership functions at various companies, including Ingersoll-Rand, Ultimate Electronics, Payless Shoesource, Inc. and May Department Stores.

He has held active business policy board memberships for organizations such as the University of Kansas, Brigham Young University and Washburn University. Norden is an active board member of Boston University's Human Resources Policy Institute and is also a founding board member of the Corporate Leadership Board in Washington, D.C.

Norden graduated from Central Michigan University with a Bachelor of Science degree in business administration, majoring in marketing management with a minor in psychology. He also attended the Executive General Management program at the University of Michigan.