

## Hank Mullany

Chief Executive Officer, The ServiceMaster Company

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Hank Mullany was named chief executive officer of The ServiceMaster Company in March 2011. He also serves as a member of the board of directors for ServiceMaster Global Holdings, Inc.

With nearly 30 years of experience and a strong background in operations, finance and strategic planning, Mullany has a proven track record of focusing on customers, executing strategies and producing outstanding results. He is responsible for leading the development and implementation of the ServiceMaster strategic plan to grow stakeholder value and enhance the customer experience. He leads a team that is responsible for some of the country's most well known brands, including Terminix, TruGreen, American Home Shield, Merry Maids, ServiceMaster Clean, AmeriSpec and Furniture Medic.

Prior to joining ServiceMaster, Mullany was executive vice president of Walmart U.S. and president of Walmart's northern U.S. business, where he was responsible for leading more than 400,000 associates, approximately 1,300 stores, three retail formats, and 34 distribution centers in 19 states.

From 2003 to 2006, Mullany was the executive vice president and chief operating officer at the Kimmel Center, one of the highest profile non-profit organizations in Philadelphia, where he provided day-to-day leadership and was responsible for developing and implementing a long-term strategic plan for the organization. Previously, Mullany served as president of Genuardi's Family Markets and was a member of its board of directors. He worked at Genuardi's for 14 years, holding several positions of increasing responsibility including vice president of finance, executive vice president and chief operating officer, and president. During his leadership, the company achieved record sales and earnings growth and had a nationwide reputation as a premier regional retailer. Genuardi's was acquired by Safeway in 2001.

Mullany also served two years as a management consultant for accounting firm Coopers & Lybrand. From 1981 to 1987, he worked for The Fleming Companies, Inc., the largest food wholesaler in the United States.

Mullany graduated from Temple University in Philadelphia with a M.B.A. in finance and a bachelor of business administration degree in accounting and management.

Mullany is an active volunteer in community activities, serving as a board member of Memphis Tomorrow and Memphis Shelby Growth Alliance. He and wife Jane co-chair the Saint Joseph's University Loyola Society Executive Council. He is also a member of the Saint Joseph's University Erivan K. Haub Business School Board of Visitors and a member of Archbishop Carroll High School Advisory Board.